

MISSION: To (create; provide; direct; facilitate) a (cost-effective; collaborative) system of (care; services & funding) that (improves outcomes; provides the best outcomes; is child-centered, family-focused, community-based; addresses the strengths and needs) for troubled and at-risk youths and their families in the Commonwealth.

VISION:

GUIDING PRINCIPLES:

I	FAMILY DRIVEN	Ensure funding and services are consistent with Commonwealth's policy of preserving families
		Advocate for at risk and troubled children
		Promote partnership between families and professionals
		Ensure system is family-driven in assessment, design, delivery and management of services
II	STRENGTH BASED	Design & provide individualized services & supports that respond to the unique & diverse strengths, changing needs, & potential of child & family
III	CONTINUUM OF CARE	Develop a full continuum of preventive, early intervention, treatment and transition services
		Ensure equitable delivery of services - opportunity of children to have equal access to full array of services, no matter where they live in Commonwealth.
		Identify early with young children at risk of developing emotional/behavioral problems & their families
		Provide appropriate, accessible services in least restrictive environment while protecting welfare of children & maintaining public safety
IV	COLLABORATIVE	Develop evidence-based, cost effective, collaborative system of services, practices and supports
		Promote open communication, ownership, and active participation among all CSA participants
		Encourage a public and private partnership
V	CULTURALLY AND LINGUISTICALLY COMPETENT	Plan and coordinate services through a collaborative, multi-disciplinary process.
		Collaborate in program and fiscal policy development, service delivery, and management
VI	COMMUNITY BASED	Promote culturally responsive supports and services that value and respect the dignity, diversity and competency of all individuals
VII	STRONG STATE LEADERSHIP	Maintain children in their homes & communities when appropriate
		Authorize communities to make decisions and be accountable for providing and managing services and funding in concert with these purposes.
VIII	OUTCOME BASED/ QUALITY IMPROVEMENT	Develop and promote policies, services, funding & practices that support communities in accomplishing these principles
		Incorporate information/recommendations from local service systems with responsibility for planning, delivering services
		Make policy decisions through consensus with perspectives of child-serving agencies, private providers and families
		Develop program efficiencies & administrative supports which minimize CSA administrative processing & expenses at all levels
IX	FISCALLY RESPONSIBLE/ ACCOUNTABLE	Advise Governor/Secretaries proposed policy/operational changes to facilitate interagency service dev't, implementation, communication & cooperation;
		Oversee the development, implementation, and collection of uniform data collection standards, and the development of outcome measures;
		Drive decision-making based on data in both service and policy domains
IX	FISCALLY RESPONSIBLE/ ACCOUNTABLE	Develop quality improvement program using customer feedback, client outcomes, program & fiscal data to improve operations/management.
		Provide for systemic and ongoing evaluation of performance and processes throughout the program to better respond to needs of at-risk youth & families
IX	FISCALLY RESPONSIBLE/ ACCOUNTABLE	Serve as vigilant steward of scarce financial resources, ensuring available funds are spent effectively, efficiently and equitably.
		Maximize & efficiently use all available local, state, federal & private funding streams aligned with/complementary to CSA principles.
		Provide communities flexibility in the use of funds
		Reduce disparity in accessing services & reduce inadvertent fiscal incentives for serving children
IX	FISCALLY RESPONSIBLE/ ACCOUNTABLE	Serve as active leader and advocate in securing state, federal and private funding for services to this population